

## National NTB Focal Points can be contacted at:



Angola@tradebarriers.org  
Botswana@tradebarriers.org  
Burundi@tradebarriers.org  
Comoros@tradebarriers.org  
Djibouti@tradebarriers.org  
DRC@tradebarriers.org  
Egypt@tradebarriers.org  
Eritrea@tradebarriers.org  
Ethiopia@tradebarriers.org  
Kenya@tradebarriers.org  
Lesotho@tradebarriers.org  
Libya@tradebarriers.org  
Madagascar@tradebarriers.org



Malawi@tradebarriers.org  
Mauritius@tradebarriers.org  
Mozambique@tradebarriers.org  
Namibia@tradebarriers.org  
Rwanda@tradebarriers.org  
Seychelles@tradebarriers.org  
SouthAfrica@tradebarriers.org  
Sudan@tradebarriers.org  
Swaziland@tradebarriers.org  
Tanzania@tradebarriers.org  
Uganda@tradebarriers.org  
Zambia@tradebarriers.org  
Zimbabwe@tradebarriers.org

## Are you having problems moving or clearing goods across borders?

Send your complaint to:  
**+27 72 949 2093**

or register your complaint  
on the website:  
**www.tradebarriers.org**



## Non-Tariff Barriers

Reporting, Monitoring & Eliminating Mechanism

**www.tradebarriers.org**  
**+27 72 949 2093**



## What is an NTB?

A restriction that result from prohibitions, conditions, or specific market requirements that make importation or exportation of products difficult and/or costly.

## Most common NTBs

- Unnecessary delays at weigh bridges , police road blocks and in clearing goods at borders
- Cumbersome customs procedures
- Restrictive or cumbersome import/export licensing or permits
- Demand for bribes or unauthorised payments
- Varying procedures for issuance of certification marks, inspection and testing
- Numerous institutions involved in issuance and approving varied certification and testing procedures and inspection of conformity to National Standards
- Inconsistent, unreasonable and impartial application of Rules of Origin

## What is the process followed to address my complaint?

